

PSC N0: 12 WATER
COMPANY: NEW YORK WATER SERVICE CORPORATION
EFFECTIVE DATE: 05/01/05

LEAF: 29
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION

5. Any customer may discontinue water service by giving the Company written notice not less than ten (10) days prior to the discontinuance, and all liability for charges for service rendered after the discontinuance of service, as herein provided for, shall cease.

Upon discontinuance of service, the Company will promptly refund to the customer the pro-rata amount of every advance payment for any service after said discontinuance, said refund to be based upon the relation of the period after the discontinuance of service to the entire period for which said advance payment was made after deducting the proper charge for any excess water consumed to the date of discontinuance.

The above rules relative to discontinuance of service and refunds of advance payments do not apply to "Seasonal Occupancy", "Private Fire Protection", "Public Fire Protection", "Air Conditioning", "Refrigeration" or water service to real estate developers and prospective owners or prospective occupants of premises abutting on public streets when such service is the only one rendered to the customer requesting discontinuance of service.

An \$8.00 fee will be charged to any account where payment is made by check and the check is subsequently dishonored by the bank.

Issued in Compliance with Order dated April 26, 2005 in Case 045-W-0665

Issued by: Vincent Bohn, President, New York, N.Y.