

PSC No. 1 - Water
United Water South County Water Inc.
Initial Effective Date: 06/01/05

Leaf No. 49
Revision: 0
Superseding Revision: 0

GENERAL INFORMATION

VIII. GENERAL RULES (cont'd.)

E. Complaint Handling Procedures (cont'd.)

4. The Company shall advise the Commission of any substantial changes in its filed complaint handling procedures, thirty days prior to their proposed implementation to permit Commission review.

IX. EXTENSION OF MAINS

A. Procedures (Permanent Customers)

1. The Company will furnish, place, construct, operate, maintain and when necessary replace at their own cost and expense all mains, service pipes, service connections and other facilities within the territorial limits of any street, avenue, road or way that is for any highway purpose under the jurisdiction of the legislative body of any city, town, village, county or the State of New York, or other public place open to the general public for highway purposes, provided all necessary easements are furnished without cost to such Company.
2. Upon written application of the owner or occupant of any property abutting on any such street, avenue, road or way or other public place within 75 feet of any main of the Company, appropriate to the service requested, the Company will furnish, place and construct at its own cost and expense such mains, service pipes, service connections and facilities as are necessary to render the service requested. Said cost and expense shall include the amounts paid to governmental authorities for permits to do the work required and all paving charges for the repair or replacement of the street or sidewalk which may be disturbed in the course of such installation that are legally imposed by any governmental authority.
3. Whenever an owner or occupant of any property abutting on any street, avenue, road or way or other public place as hereinbefore defined in which there is no water main within a distance of 75 feet from said property makes a written application for service to the company providing the Company has authority to render service to said applicant, the Company will extend its system so as to serve said property, provided
(3.1) that said applicant shall first have assured the Company that he will be a reasonably permanent customer,

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994