

PSC No. 1 - Water  
United Water South County Water Inc.  
Initial Effective Date: 06/01/05

Leaf No. 15  
Revision: 0  
Superseding Revision: 0

## GENERAL INFORMATION

### V. BILLING, METER READING, NOTIFICATION AND TERMINATION (cont'd.)

#### C. Estimated Bills

1. When the Corporation is unable to obtain actual meter readings, it may render an estimated bill. The conditions of allowable estimated bills are stated in 16 NYCRR Section 14.12 (B)(1)(i-viii).
2. Estimated bills will be calculated in accordance with an established formula which takes into account the best available relevant factors for documenting the customer's usage.

#### D. Residential No Access Procedure

1. The Corporation will begin issuing No Access notices with the next cycle bill issued after a customer's bill is estimated for two consecutive (quarterly) residential billing cycles.
2. The No Access notices and charges will be directed only to the access controller, unless the access controller is not the customer of the subject account, in which case a copy of the notices will also be sent to the customer at the same time.
3. The series of No Access notices is stated in 6 NYCRR Section 14.12 C (3) (i-iv).
4. The No Access charge added to any single bill of the access controller will be \$25.00 per building or premises even though more than one meter is located there.
5. The Corporation will, at its discretion, suspend temporarily the issuance of No Access notices and/or penalties if the access controller contacts the Corporation and provides a legitimate reason for postponing the provision of access.

#### E. Backbilling

1. Notice
  - (1a) Every backbill will contain a written explanation of the specific reason for the backbill, and if the bill covers more than a twenty-four month period, a statement as to why the billing was not limited.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994