

PSC No. 1 - Water
United Water South County Water Inc.
Initial Effective Date: 06/01/05

Leaf No. 35
Revision: 0
Superseding Revision: 0

GENERAL INFORMATION

V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

N. Termination of Service to Two-Family Dwellings (cont'd.)

(3b.3) The Corporation will notify the occupant that they may be authorized to set off the utility payments against their rents, in accordance with Subdivision 1 of 235-a of the New York State Real Property Law.

(3c) Physical Termination of Service (Including Cold Weather Procedures) - Refer to paragraphs M3 and M4 of this Section.

O. Deferred Payment Agreements

1. Company's Obligation

(1a) The Corporation will provide a written offer of payment agreement to an eligible residential customer or residential applicant at the following times:

- (1a.1) not less than five (5) calendar days before the date of the scheduled termination of service for nonpayment of arrears, as indicated on the final termination notice, or eight days, if mailed;
- (1a.2) when payment of the outstanding charges is a requirement of acceptance of an application for service; and
- (1a.3) when it renders a backbill which is more than \$100.00; provided, however, that the Corporation is not required to offer an agreement where the customer's culpable conduct caused or contributed to the underbilling.

(1b) When payment of outstanding charges is a requirement for reconnection, the Corporation will offer the customer a payment agreement in accordance with this subdivision. The Corporation will also inform the customer that he or she may opt to have the agreement include any applicable reconnection charge and/or legal fee, specifying the amount of such charge.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994