

PSC No. 1 - Water  
United Water South County Water Inc.  
Initial Effective Date: 06/01/05

Leaf No. 18  
Revision: 0  
Superseding Revision: 0

## GENERAL INFORMATION

### V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

#### H. Termination of Residential Service (cont'd.)

- (1a.3) Fails to pay amounts due under a payment agreement;
- (1a.4) Fails to pay, or agree in writing to pay, equipment and installation charges relating to the initiation of service; or
- (1a.5) Fails to pay a required deposit.
- (1b) The Corporation will not terminate service for nonpayment of bills to any person it knows to be receiving public assistance, if payment for such service is to be made directly to the Corporation by the Department of Social Services or the local Social Services official.
- (1c) Water service may be discontinued by the Corporation when:
  - (1c.1) there is no customer of record and the service is being provided through tampered equipment; or
  - (1c.2) there is no customer of record and advance notice of termination has been given.
- (1d) Final Termination Notice
  - (1d.1) The Corporation will not issue a final termination notice until at least twenty (20) calendar days after the date payment was due.
  - (1d.2) The Corporation will not issue a final termination notice for nonpayment of disputed charges while a complaint is pending with the Corporation or the Public Service Commission.
    - (1d.2.1) The Corporation may issue a final termination notice for nonpayment of undisputed charges.
- (1e) Physical Termination of Service
  - (1e.1) The Corporation will not terminate service until at least:
    - (1e.1.1) fifteen (15) calendar days after a final termination notice has been given personally to a customer; or
    - (1e.1.2) eighteen (18) calendar days after a final termination notice has been mailed to an alternative address, that has been provided by the customer for mailing purposes.
    - (1e.1.3) If an alternative address has been Used, the Corporation will mail notice of the scheduled termination to the service location, ten (10) calendar days after the final termination notice was mailed.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994