

PSC No. 1 - Water
United Water South County Water Inc.
Initial Effective Date: 06/01/05

Leaf No. 20
Revision: 0
Superseding Revision: 0

GENERAL INFORMATION

V. BILLING, MTR. RDG., NOTIFICATION & TERM. (cont'd.)

H. Termination of Residential Service (cont'd.)

- (1f) Posting Payments. The Company shall not discontinue service for nonpayment of bills rendered or for failure to post a required deposit unless:
 - (1f.1) It has verified that payment has not been received at the office of the Company, or at any office of an authorized Collection Agent through the end of the notice period; and
 - (1f.2) It shall have verified on the day disconnection occurs that payment has not been posted to the customer's account as of the opening of business of that day, or, shall have complied with procedures as herein after defined.
 - (1f.3) The company shall take reasonable steps to establish procedures to insure that any payments made in response to notices at discontinuance, when the customer brings the fact that such a notice has been issued to the attention of the Company or its Collection Agents, shall either:
 - (1f.3.1) be posted to the customer's account on the day payment is received, or
 - (1f.3.2) be processed in some manner so that discontinuance will not occur.
- (1g) Payment at the Time of Termination
 - (1g.1) If a customer claims that payment has already been made at the time termination for nonpayment is to take place and produces as proof a written business record of payment; or claims That there is a complaint pending before the Corporation or the Commission regarding the charges demanded, the Corporation's field representative will make a reasonable effort to verify this information with a Corporation office representative and will not terminate service for nonpayment of any verified disputed amount.

Issued in compliance with order in Case 02-W-0949 dated 05/21/2004

Issued by: Robert J. Iacullo, President, 360 West Nyack Rd., West Nyack, NY 10994