

..DID: 1268
..TXT: PSC NO: 89 GAS LEAF: 25
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

12. COMPANY LIABILITY:

- A. Neither by inspection or non-rejection, nor in any other way, does the Company give any warranty, expressed or implied, as to the adequacy, safety or other characteristics of any structures, equipment, pipes, appliances or devices owned, installed or maintained by the Customer or leased by the Customer from third parties.
- B. The Company will not be liable for any injury, casualty or damage resulting in any way from the supply or use of gas or from the presence or operation of the Company's structures, equipment, pipes, appliances or devices on the Customer's premises, except injuries or damages resulting from the negligence of the Company.

13. DEPOSITS:

A. Residential:

- (1) The Company may require a deposit from new seasonal or short-term residential customers as a condition of receiving utility service. Current residential customers may also be required to post a deposit as a condition of receiving continued utility service if such customers are delinquent in payment of their utility bills. A current customer is delinquent for the purpose of a deposit assessment if such customer:
 - (a) Accumulates two (2) consecutive months of arrears without making reasonable payment, defined as one-half (1/2) of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a bi-monthly bill within fifty (50) days after the bill is due; provided that the Company requests such deposit within two (2) months of such failure to pay; or
 - (b) had utility service terminated for non-payment during the preceding six (6) months.

Customers included in 13.A.(1) above shall be provided a written notice, at least twenty (20) days before the deposit is assessed, that the failure to make timely payment will permit the Company to require a deposit from such customer. If a deposit from a current residential customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears, is required, the Company shall permit such customer to pay the deposit in installments over a period not to exceed twelve (12) months.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)