

..DID: 1269
..TXT: PSC NO: 89 GAS LEAF: 26
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

13. DEPOSITS: (CONT'D)

A. Residential: (Cont'd)

For the purpose of this section, failure to pay any bill for gas service within thirty (30) days from the date of mailing shall constitute delinquency.

- (2) Deposits from new or current residential customers may not exceed two (2) times the estimated average monthly bill for a calendar year, except in the case of gas space heating customers where deposits may not exceed two (2) times the estimated average monthly bill for the heating season for residential customers, to secure payment for services actually rendered, or for the rental of fixtures, instruments and facilities actually supplied.
- (3) The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income, or additional state payments to post a security deposit, nor shall it require or hold deposit from any new or current residential customer it knows is sixty-two (62) years of age or older unless such customer has had service terminated by the Company for non-payment of bills within the preceding six (6) months.
- (4) The Company shall extend service to any new applicant for service who has initiated a complaint on a deposit requested by the Company and shall continue to supply service during the pendency of such complaint, provided that such applicant keep current on bills for service rendered and pay a reasonable amount as a deposit if the complaint challenges only the amount requested.
- (5) The Company shall allow to each such depositor simple interest at a rate per annum prescribed by the PSC on the amount deposited. Interest to residential customers shall be paid upon the return of the deposit, or where the deposit has been held for a period of one (1) year, the interest shall be credited to the customer on the first billing for utility service rendered after the end of such period. If a residential customer is not delinquent in the payment of bills, during the one-year period from the payment of the deposit, the deposit shall be refunded promptly without prejudice to the Company's right to require a future deposit in the event that the Customer thereafter becomes delinquent.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)