

..DID: 1230  
..TXT: PSC NO: 89 GAS LEAF: 67  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED by Supplement 1 effective 01/01/00  
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

### GENERAL INFORMATION

#### 25. TERMINATION OF NON-RESIDENTIAL SERVICE: (CONT'D)

##### G. Applicability: (Cont'd)

- (a) When there is no customer and service is being provided through tampered equipment;
  - (b) When there is no customer and the Company can show that the user will require service for a period of less than one (1) week, provided that it makes a reasonable effort to advise the user before disconnection and to provide the user an opportunity to apply for service;
  - (c) When there is no customer and the Company has provided advance written notice to the occupant stating its intent to disconnect service unless the responsible party applies for service and is accepted as a customer, and advising the occupant of the location of the nearest Company business office where application can be made, either by posting forty-eight (48) hours or by mailing at least five (5) and no more than thirty (30) calendar days before disconnection; or
  - (d) as permitted under Section 27 of this Schedule.
- (2) Nothing in this section shall affect the Company's obligation to comply with the additional requirements set forth in 16 NYCRR Parts 11.7 and 11.8 relating to termination of service to entire multiple dwellings and two-family homes.

#### 26. RECONNECTION OF NON-RESIDENTIAL SERVICE:

##### A. Obligation to Reconnect:

- (1) The Company shall reconnect service that has been terminated solely for non-payment of bills for any tariff charge or a security deposit within twenty-four (24) hours of the Customer's request for reconnection, receipt by the Company of the lawful reconnection charge, any other charges, fees or penalties due, legal fees, court costs, and disbursements, if applicable, and either:
  - (a) The full amount of arrears and/or a security deposit for which service was terminated, and any other tariff charges billed after the issuance of the termination notice which are in arrears at the time reconnection is requested; or

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)