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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:

STAMPS:

CANCELLED by Supplement 1 effective 01/01/00

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## **GENERAL INFORMATION**

## 25. TERMINATION OF NON-RESIDENTIAL SERVICE: (CONT'D)

- C. Physical Termination of Service:
  - (1) The Company shall not terminate service for the reasons set forth in Section 25.A.(1) of this Schedule.
    - (a) For five (5) calendar days after a final notice of termination has been personally served upon the Customer; or
    - (b) For eight (8) calendar days after a final notice of termination has been mailed to the Customer at the location where service is rendered or to any alternative address for mailing purposes previously provided to the Company.
  - (2) The Company shall not terminate service under this section on:
    - (a) A Saturday or Sunday;
    - (b) A Public Holiday as defined in the General Construction Law;
    - (c) A day on which the business offices of the Company are closed for business; or
    - (d) A day on which the PSC is closed.
  - (3) On days when termination may occur, the Company may terminate service between the hours of 8:00 AM to 6:00 PM, except that on days preceding the days listed in Section 25.C.(2) of this Schedule, termination may only occur after 3:00 PM if the Customer or any person in charge of the premises is informed prior to termination in a personal contact that termination is about to occur and the Company is prepared to accept a check for any payment required to avoid termination.
  - (4) The Company shall not terminate service unless it shall have verified on the day termination is scheduled that payment has not been posted to the Customer's account as of the opening of business on that day, or shall have complied with procedures established pursuant to Section 25. D.(2) of this Schedule.
  - (5) Consistent with this section, the Company shall strive to physically terminate service whenever a final notice of termination is sent.