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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1  
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0  
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 09/22/99  
RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99

**SERVICE CLASSIFICATION NO. 13 (Cont'd.)**

**DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)**

Involuntary Discontinuance of Sellers Right to Provide Service (Cont'd.)

The Company may initiate the process to discontinue a Seller by providing the Seller a notice (with a copy to the Commission) that advises the Seller that its right to enroll additional customers is suspended immediately. The notice also shall state that unless the stated cause for the discontinuance is corrected within 10 calendar days from the Seller's receipt of the notice (if capable of correction), or the Commission, or its designee, requires otherwise, the Seller's existing customers will be notified that the Seller will be discontinued not less than 15 calendar days thereafter. Discontinuance of Direct Customers may be initiated by a similar notice stating that unless the identified cause is corrected within 10 calendar days, or the Commission, or its designee, requires otherwise, the Direct Customer will no longer be allowed to procure its own gas supply. The discontinuance process will be terminated if the Seller/Direct Customer corrects the identified problem to the satisfaction of the party seeking discontinuance within the designated notice period. If a more expedited process is deemed necessary for any discontinuance, the Company may request such expedited treatment upon a showing of need to the Commission or its designee. The Commission or its designee may also initiate an expeditious discontinuance on its own motion. The Company shall also have standing in any such processes.

The Company may suspend or discontinue a Seller immediately if an imminent risk exists that compromises the safety or operational reliability of the Company's system.

Sellers may contest any suspension or proposed discontinuance by use of the "Dispute Resolution Process" identified herein if that process is initiated in a timely manner.

The notice of discontinuance of service by a Seller to be sent to customers by the Company shall be submitted to the Commission for review, at least 5 calendar days prior to release, advising the affected customers of the following:

- a) the date of the discontinuance;
- b) of their option to select another Seller or the Company to be their provider of gas supply;
- c) the names and telephone numbers of eligible Sellers that have indicated a willingness to serve retail customers in the Company's service territory;
- d) that if they do select other Sellers, those entities will file switch requests with the Company on the customers' behalf, and there will be no fee charged by the Company for the switches;
- e) that after the discontinuance and unless/until new Sellers are selected and the switches are completed, service will be provided by the Company; and

Issued By: Kevin Burke, President, Pearl River, New York  
(Name of Officer, Title, Address)