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..TXT: PSC NO: 4 GAS LEAF: 187  
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 2  
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 1  
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 09/22/99  
RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99

**SERVICE CLASSIFICATION NO. 13 (Cont'd.)**

**DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)**

Discontinuance of Sales by Seller to Individual Customer

A Seller may discontinue sales to individual customers in the Company's service territory at will (except as may be otherwise limited by contracts with customers), upon submission of a notice to those individual customers and to the Company at least 15 calendar days prior to the discontinuance date. The notice to customers shall inform them:

- a) of the date of the discontinuance;
- b) of their option either to select another Seller or the Company to be their provider of gas supply;
- c) that if they do select other Sellers, those entities will file switch requests with the Company on the customers' behalf, and there will be no fee charged by the Company for the switches;
- d) that after the discontinuance and unless/until new Sellers are selected and the switches are completed, service will be provided by the Company; and
- e) that there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new Seller is selected or as a permanent action.

Sample copies of the form of notices to customers under this process shall be provided to the Department of Public Service for review at least five calendar days before the letters are sent to customers.

If the Seller does not provide the required notice to its retail customers and the Company, the Seller may be determined ineligible by the Commission to sell gas to retail customers in New York State and/or may be assessed a monetary penalty by the Commission.

Upon receipt of a switch request from a subsequent Seller following the discontinuance notice, the Company will verify the intended switch with the customer in accordance with Rider A.

Issued By: Kevin Burke, President, Pearl River, New York  
(Name of Officer, Title, Address)