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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 2  
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 1  
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 09/22/99  
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**SERVICE CLASSIFICATION NO. 13 (Cont'd.)**

**DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)**

Involuntary Discontinuance of Seller's Right to Provide Service

The Company shall have the right to initiate a process to discontinue a Seller's participation in the Company's Gas Transportation Service Program:

- a) where the Company determines that it is necessary or desirable for safety or for system reliability reasons;
- b) where the Seller fails to comply with the terms and conditions of this Schedule;
- c) where there is a continued pattern of attempts to transfer retail customers without proper customer authorization (slamming);
- d) where a court of competent jurisdiction issues an order authorizing discontinuance of the Seller; or
- e) where the Commission has determined that the Seller is not eligible to sell gas to retail customers in New York State, for reasons including:
  - 1) A Seller's failure to adhere to the policies and procedures described in its disclosure to customers;
  - 2) failure to comply with prescribed consumer protections;
  - 3) an unacceptably high volume of customer complaints;
  - 4) failure to comply with prescribed reporting requirements;
  - 5) failure to comply with oversight requirements;
  - 6) failure to apprise the Commission of all material changes in the information in the applicant's initial filing;
  - 7) failure to comply with the voluntary discontinuance requirements set forth above; or
  - 8) failure to comply with other applicable requirements of the Commission, including those in Order Clarifying Consumer Protections issued October 25, 1996 in Cases 93-G-0932, et. al.
- f) where the Seller fails to pay a bill when due, does not pay the bill within 10 calendar days after being notified of the non-receipt of payment, and the available security is or will be insufficient to cover the amount of default or the Seller fails to post security as required herein.

Issued By: Kevin Burke, President, Pearl River, New York  
(Name of Officer, Title, Address)