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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 3

INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 2

STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 09/22/99

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SERVICE CLASSIFICATION NO. 11 (Cont'd.)

DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)

<u>Voluntary Discontinuance of Seller Operations</u> (Cont'd.)

Upon the discontinuance of operations by a Seller, the Seller shall remain responsible for payment or reimbursement of any and all sums owed under this Service Classification or under any other agreements between the Seller and the Company. The Seller shall also remain obligated to customers to the extent provided for in any contracts with them. The Seller shall also remain responsible for all outstanding upstream pipeline charges.

Upon receipt of a switch request from a subsequent Seller, following the discontinuance notice, the Company will verify the intended switch with the customer in accordance with Rider A.

If a more expeditious discontinuance process is judged to be needed in a specific situation, the Seller may request such expedited treatment upon a showing of need to the Commission or its designee, who shall have the authority to grant such a request. The Commission or its designee may also, for good cause, initiate an expeditious discontinuance process on its own motion. The Company shall also have standing in any such processes.

Sample copies of the form of the notices to customers under the process identified in this Section shall be provided to the Commission for review before the letters are sent to customers.

Discontinuance of Sales by Seller to Individual Customer

A Seller may discontinue sales to individual customers in the Company's service territory at will (except as may be otherwise limited by contracts with customers), upon submission of a notice to those individual customers and to the Company at least 15 calendar days prior to the discontinuance date. The notice to customers shall inform them:

- a) of the date of the discontinuance;
- b) of their option either to select another Seller or the Company to be their provider of gas supply;
- c) that if they do select other Sellers, those entities will file switch requests with the Company on the customers' behalf, and there will be no fee charged by the Company for the switches;
- d) that after the discontinuance and unless/until new Sellers are selected and the switches are completed, service will be provided by the Company; and

Issued By: Kevin Burke, President, Pearl River, New York
(Name of Officer, Title, Address)

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