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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 09/22/99
RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99

GENERAL INFORMATION**SERVICE CLASSIFICATION RIDERS:****RIDER A** (Continued)**PROVIDER OF LAST RESORT**

In order to ensure continued access to gas supply services pursuant to consumer protection rules for residential and non-residential service to those customers for whom gas transportation service is not a viable option, who choose not to choose an alternate supplier, or who terminate their agreements with a Seller and fail to designate a substitute Seller, the Company will provide gas supply services.

CUSTOMER BILLING

Unless otherwise agreed to by the Company and the Seller, the Company will bill a customer only for the delivery of gas supply and other services provided by the Company and the Seller will bill a customer for the gas supply and other services the Seller provides to the customer.

The Company shall provide to the Seller, in an electronic format, all data retrieved from its customer's meter and other information necessary to compute the customer's most recent bill. Such data shall be provided when the data is deemed acceptable to the Company for its bill to the customer. When an estimated reading is used, such estimated reading shall also be provided to the Seller when the reading is deemed acceptable to the Company for its bill to the customer.

The Company and Sellers may, by mutual agreement, elect to offer customers a billing arrangement under which customers may receive a single bill for the services of both the Seller and the Company. Any billing agency arrangements under which a customer authorizes a Seller to act as a billing agent shall be consistent with the Commission's Order Granting Portions of Petitions for Rehearing, issued and effective April 15, 1999 in Case No. 98-M-1343 considering the voluntary nature of billing agency arrangements.

The Company's bills will be issued to customers in accordance with established billing cycles and current practices applicable to such customers.

TERMINATION OF SERVICE**a) Customer Termination of Account**

If a customer utilizing a Seller to provide gas supply closes its account, the Company will send the customer a final bill according to current Company procedures. The Company will notify the customer's Seller when the customer notifies the Company that the customer is closing its account.

Issued By: Kevin Burke, President, Pearl River, New York
(Name of Officer, Title, Address)