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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 3
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 2
STAMPS: Issued in compliance with Order in Case 98-M-1343 dated 09/22/99
RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99

SERVICE CLASSIFICATION NO. 11 (Cont'd.)

DISCONTINUANCE OF SERVICE BY A SELLER: (Cont'd.)

Discontinuance of Sales by Seller to Individual Customer (Cont'd.)

- e) that there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new Seller is selected or as a permanent action.

Sample copies of the form of notices to customers under this process shall be provided to the Department of Public Service for review at least five calendar days before the letters are sent to customers.

If the Seller does not provide the required notice to its retail customers and the Company, the Seller may be determined ineligible by the Commission to sell gas to retail customers in New York State and/or may be assessed a monetary penalty by the Commission.

Upon receipt of a switch request from a subsequent Seller following the discontinuance notice, the Company will verify the intended switch with the customer in accordance with Rider A.

Involuntary Discontinuance of Seller's Right to Provide Service

The Company shall have the right to initiate a process to discontinue a Seller's participation in the Company's Gas Transportation Service Program:

- a) where the Company determines that it is necessary or desirable for safety or for system reliability reasons as specified in Special Provision B;
- b) where the Seller fails to comply with the terms and conditions of this Schedule;
- c) where there is a continued pattern of attempts to transfer retail customers without proper customer authorization (slamming);
- d) where a court of competent jurisdiction issues an order authorizing discontinuance of the Seller; or
- e) where the Commission has determined that the Seller is not eligible to sell gas to retail customers in New York State, for reasons including:
 - 1) A Seller's failure to adhere to the policies and procedures described in its disclosure to customers;

Issued By: Kevin Burke, President, Pearl River, New York
(Name of Officer, Title, Address)