

..DID: 1217  
..TXT: PSC NO: 89 GAS LEAF: 73  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED by Supplement 1 effective 01/01/00  
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

### GENERAL INFORMATION

#### 31. INSPECTION AND EXAMINATION OF COMPANY APPARATUS - NON-RESIDENTIAL CUSTOMERS: (CONT'D)

##### D. Other Rights:

Nothing contained in this section shall be construed to impair the Company's rights as to any other person who prevents access to Company meters and/or equipment.

#### 32. RECONNECTION CHARGE - RESIDENTIAL AND NON-RESIDENTIAL CUSTOMERS:

The Company may make a charge of eighteen dollars (\$18.00) for reconnection where it has become necessary to discontinue the service for nonpayment of bills or any other infringement of the Company's rules governing service. Payment may be required in advance for non-residential customers. Residential customers may pay the reconnection fee in advance or have it included as part of the repayment plan.

#### 33. TERMS OF PAYMENT AND LATE PAYMENT:

##### A. Rendition and Payment:

Bills shall be deemed rendered, and other notices duly given when delivered to the Customer personally or when mailed to him at the premises supplied, or at the last known address of the Customer, or when left at either of such places. Failure to receive such bill from the Company will not entitle the Customer to any delay in the settlement of each month's account nor to any extension of the date after which a late payment charge becomes applicable.

##### B. When Bills Are Due:

Bills of the Company are due upon receipt or, if mailed, three (3) days after mailing. They are payable at any office of the Company or to any authorized collector.

Payment by mail properly stamped, addressed, and mailed on or before the past due date indicated on the bill as evidenced by the United States postmark, will be deemed to be payment prior to the application of late payment charges. A request by the customer for adjustment of bills or any other complaint does not extend the date of the undisputed portion of bills which have been duly rendered.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)