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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1  
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## GENERAL INFORMATION

### 1. DEFINITIONS: (CONT'D)

Nomination shall mean a request by a Pool Operator/Aggregation Pool Operator to the Company to have natural gas supplies transported by the Company.

Non-Core Customer shall mean a Customer that has multiple fuel options and does not rely solely on the flow of gas for continued heat and other operations.

Operational Flow Order (OFO) shall mean an order issued by the Company in difficult operational circumstances to protect the integrity of the Company's gas system, either by restricting service or requiring affirmative action.

Pool shall mean aggregated deliveries for one (1) or more Customers of natural gas for each Pooling Area which a Pool Operator establishes under the Gas Pooling Agreement.

Pool Operator shall mean an individual or entity responsible for causing the natural gas supplies to be delivered to the Company on behalf of daily metered transportation Customers necessary to satisfy the full requirements of the Pool. Direct Customers acting solely on their own behalf, and who are not part of a third party Pool, will bear the responsibilities of a Pool Operator as set forth in this Schedule. A Pool Operator may or may not be the Customer's Marketer.

Pooling shall mean the ability of the Pool Operator to aggregate natural gas supplies delivered to the Company's distribution system by such Pool Operator to satisfy the full requirements of two (2) or more daily metered transportation Customers of the Company which daily metered Customers have assigned their right and duties to balance under this Schedule to said Pool Operator.

Pooling Area shall mean an area defined as a Company operational area served, generally, by a single interstate pipeline. Pooling areas shall be defined, designated, and/or modified on a prospective basis, in the Company's reasonable discretion and shall be posted on the Company's Electronic Bulletin Board (EBB).

PSC shall mean New York State Public Service Commission, or any successor organization thereto.

Receipt Point shall mean a physical interconnection between the Company and some other entity, at which gas is delivered to the Company.

Issued By: George E. Bonner, Vice President- Gas Operations & Marketing, Binghamton, NY

(Name of Officer, Title, Address)