

..DID: 10475
..TXT: PSC NO: 218 GAS LEAF: 225
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 12/17/99 SUPERSEDING REVISION: 0
STAMPS:
Cancelled by 2 Rev. Leaf No. 225 Effective 04/12/2000
RECEIVED: 11/17/99 STATUS: Cancelled EFFECTIVE: 12/17/99

Supplier Select Form 1
Application for Authorization to Act as Marketer (continued)
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3. The bills rendered will be clear and in plain language, and the staff of the Public Service Commission's Consumer Services Division shall receive a sample copy.

4. Procedures are in place to ensure customers receive adequate prior notice of termination of gas supply services. The procedures must provide that notifications be sent at least 15 days before discontinuation of supply service to allow customers the opportunity to pay the overdue bill or request service from another provider.

Applicant represents and warrants that he/she is in, and will continue to be in, full compliance with the following requirements applicable to non-residential customers:

1. Contracts between the marketers and customers must contain a statement advising customers of protections that have been waived in the transaction. Each marketer will file with the staff of the Consumer Services Division of the Public Services Commission a copy of its standard contract.

2. A reasonable dispute resolution process is established. Until such time as a process is developed and put into effect, and for a period of no longer than six months, consumers will be allowed to approach the Consumer Services Division of the Public Service Commission for resolution of disputes.

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Date

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Signature

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York