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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 9 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 4
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

35. RETAIL ACCESS PROGRAM (Cont'd)

L. BILLING OF CUSTOMER (Cont'd)

Special Provisions for Combined Billing (Cont'd)

- (6) If a customer chooses a one-bill option and a customer deposit is required, Central Hudson is only responsible for originating and administering the customer deposit for services provided by Central Hudson. All customer deposit arrangements for services provided by the Retail Supplier must be originated and administered by the Retail Supplier.
- (7) The billing party is responsible for transmitting all information that they receive from the customers that will affect billing or other services, including but not limited to, change of address and telephone numbers or special billing requests.
- (8) The non-billing party is responsible for maintaining their own billing histories or billing records.
- (9) The Retail Supplier will administer the customer's billing choice and will convey that information to Central Hudson. The Retail Supplier must notify Central Hudson 10 business days prior to the customer's next billing cycle of a customers request for changes in their billing arrangements.
- (10) Customers may change billing arrangements once per billing cycle. Central Hudson must be given 10 business days notice of the change in billing arrangements.
- (11) If the non-billing party receives the customer's payment, they will send the customer's payment to the billing party within two business days.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York