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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Enrollment Guidelines (continued)

7. Information to be submitted by Marketer/Direct Customer:
 - a. Marketers/Direct Customers shall provide the name, service address, mailing address, and telephone number of new customers that will need Gas Delivery Service from the Company.
 - b. Marketers acting as the customer's agent in establishing Company Gas Service shall provide the information about the customer that the Company requires to establish service, as specified in this Service Classification.
 - c. Marketers/Direct Customers shall also provide information about the customer's special needs, if any, including life support equipment.
8. Commencement of Service
 - a. For new customers, Gas Delivery Service will commence after all connections are complete in accordance with provisions of the Company's Tariff. A special meter reading as applicable will then be performed at no charge. New customers must be accepted by the Company before service may commence; all conditions set forth in the Company's tariffs for the initiation or service to such new customers must be met.
9. Initiation of Service Fees, Deposits, or other Requirements
 - a. Any fees, deposit requirements, or other charges identified in the Company's tariff will apply to initiation of Gas Delivery Service to new customers.
 - b. There will be no Company fees for special meter readings if performed in conjunction with the initiation of new delivery service.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York