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STAMPS:

RECEIVED: 11/01/98 STATUS: Effective EFFECTIVE: 12/01/98 GENERAL INFORMATION

VIII. METER READING, BILLING, AND COLLECTIONS (CONT'D)

g. The Utility may, at its discretion, suspend temporarily the issuance of no access notices and/or penalties under this subdivision if the access controller contacts the Utility and provides a legitimate reason for postponing the provision of access; provided, however, that such suspension may not exceed 90 calendar days.

C. Rendition and Payment

Bills shall be deemed rendered, and other notices duly given when delivered to the customer in person or when mailed to him at the premises supplied, or at the last known address of the customer, or when left at either of such places. Failure to receive such bill from the Utility will not entitle the customer to any delay in the settlement of each month's account nor to any extension of the date after which a late payment charge becomes applicable. Payment by mail, properly stamped, addressed, and mailed on the date shown on the bill as evidenced by the United States postmark, will be deemed to be payment prior to the application of the late payment charge. A request by the customer for adjustment of bills or any other complaint does not extend the due date of the current bills.

D. Late Payment Charge and Other Charges

- 1. Residential late payment charge: Pursuant to the requirements of 16 NYCRR §11.15, the Utility may impose a one-time or continuing late payment charge, not in excess of 1.5% per month on the unpaid balance of any bill for service including any interest thereon.
- 2. Non-residential late payment charge: The Utility may impose a continuing late payment charge on:

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