

..DID: 10050
..TXT: PSC NO: 12 GAS LEAF: 138.41
COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0
STAMPS: Issued in compliance with Commission Order in Case 98-M-1343 dated 9/2
RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99

GENERAL INFORMATION (Cont.)

Discontinuance of Direct Customers may be initiated by a similar notice stating that unless the identified cause is corrected within the designated period (not less than 10 calendar days), or the New York State Public Service Commission, or its designee, requires otherwise, the Direct Customer will no longer be allowed to procure its own energy supplies. The discontinuance process will stop if the ESCO/Marketer/Director Customer corrects the problem within the 10 day period unless otherwise directed by the Commission. If a more expedited process is deemed necessary for any discontinuance, the process outlined in Sub-section 6 below may be followed.

3. The Company may suspend or discontinue an ESCO/Marketer/Direct Customer immediately if an imminent risk exists that compromises the safety or operational reliability of the Company's system. Notices shall be sent to customers as specified in Subsection 4 below.
4. The notices to be sent to customers by the Company shall advise them:
 - (a) that the discontinuance shall (or did) occur at the first meter reading date, or the first of the month, or another date where the Company may estimate the readings at the discontinuance date or provide for a special meter read;
 - (b) of their option either to either select another ESCO/Marketer to be their energy service provider or to return to regulated utility service;
 - (c) of the names and telephone numbers of eligible ESCOs/Marketers that have indicated a willingness to serve retail customers in the service territory;

Issued by Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY