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COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 4

INITIAL EFFECTIVE DATE: 06/12/99 SUPERSEDING REVISION: 3

STAMPS:

EFFECTIVE under authority of PSC 99-G-0662 made 05/26/99

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SERVICE CLASSIFICATION No. 19 (Cont*d)

SUPPLIER TRANSPORTATION, BALANCING AND AGGREGATION - Continued

- 12. A Supplier taking service under this Service Classification accepts the Company*s calculation of the DDQ or ADDQ. The Company shall not be liable for errors in the calculation of the applicable DDQ or ADDQ.
- 13. Supplier warrants that, at the time of delivery of gas to the Company's City Gate, Supplier or Customer shall have good title to deliver all volumes made available.
- 14. After Supplier delivers gas or causes gas to be delivered to the Company at the Company's City Gate, the Company shall be deemed to be in control and possession of the gas until it is redelivered to the Customer at Customer's meter.
- 15. For each Customer added to a Supplier*s STBA Group who has switched Suppliers more than once annually, there shall be a fee of ten dollars (\$10). STBA Customers who voluntarily return to the Company for bundled service shall not be eligible to enroll in any STBA Group for a period of twelve (12) months.
- 16. Supplier shall include on the STBA Service Agreement a phone number by which Supplier can be reached on a twenty-four (24) hour basis.
- 17. Suppliers (or authorized applicants) shall be entitled to receive, free of charge, twenty-four (24) months (or life of the account, if less) of a Customer*s most recent usage and billing information. For each year of data beyond the twenty-four (24) month period and for any third request for the twenty-four (24) months data in any twelve (12) month period there shall be a charge of fifteen dollars (\$15).
- 18. Customer payment history for the most recent twelve (12) months shall be available to Supplier (or authorized applicants) upon the express written authorization by the Customer. A fee of fifteen dollars (\$15) shall be charged for each additional year of information. "Payment history" shall mean whether or not the Customer had late payments or was disconnected during the past twelve (12) months.
- 19. The Company may, in its discretion based on the capabilities of the Company*s Customer Information System ("CIS"), provide a single-bill service to end-use Customers on behalf of Suppliers. Such bills issued by the Company shall separately identify Supplier's charges. All applicable taxes shall be included on a Company-issued bill, and shall be remitted to the proper taxing authority unless the Supplier has secured approval from the State of New York for different treatment. The Company billing process shall be governed by rules and regulations applicable to utility billing generally. In addition, payments made by the end-use Customer will be applied first to amounts to past service due under a deferred payment agreement with the Company, next to current bills to the Company, next to gas supply charges owed to the Supplier, and last to charges for all other Supplier products or services. For bills issued by the Company to end-use Customers enrolled in an STBA Group operated by or on behalf of any authorized county Department of Social Services ("DSS") (or a successor agency with similar public purpose), the Company shall accept and post all payments due in accordance with the billing methodology established by mutual agreement with the DSS.

Issued by <u>P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203</u> (Name of Officer, Title, Address)