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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
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SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Discontinuance of Sales by Marketer to an Individual Customer

1. A Marketer may discontinue sales to an individual customer in the Company's service territory at will (except as may be otherwise limited by an contract with the customer), upon submission of a notice to the individual customer and to the Company at least 15 calendar days prior to the discontinuance date.
 - a. The notice to the Company shall be in the for of a completed Supplier Select Form 3.
 - b. The notice to the customer shall inform the customer:
 - i. of the effective date of the discontinuance, as described in this Service Classification;
 - ii. of the customer's option either to select another Marketer to be the energy service provider or to return to the Company's Sales Service;
 - iii. that if the customer does select a Marketer, that Marketer will file a switch request with the Company on the customer's behalf, and there will be no fee charged by the Company for the switch; and
 - iv. that after the discontinuance and until a new Marketer is selected and the switch is completed, service will be provided by the Company under its standard Tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the discontinuance date.
2. The discontinuance of a Marketer's Delivery Service to a customer will not be deemed effective until the date the Company obtains its next actual meter reading of the customer's meter according to the Company's regular meter reading schedule.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York