

..DID: 2283  
..TXT: PSC NO: 2 WATER LEAF: 9  
COMPANY: RURAL ATLANTIC WATER COMPANY REVISION: 0  
INITIAL EFFECTIVE DATE: 06/15/98 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 02/06/98 STATUS: Effective EFFECTIVE: 06/15/98

### GENERAL INFORMATION

(6)For cross connections.

(7)For submetering or reselling water.

(8)For non-compliance with restrictions on less essential water use.

(9)For violation of any rule or regulation of the company as filed with the Public Service Commission, provided such violation affects the reliability or integrity of the water system.

B.Written notice of discontinuance of service shall contain the information required by 16 NYCRR S.14.4 (b) and will be given except in those instances where a public health hazard exists.

C.The company may, at any time, temporarily discontinue water service in case of accident, or for the purpose of making connections, alterations, repairs, charges, etc.

D.Except as stated in the preceding paragraph, or in the case of a violation that threatens the integrity of the water system, the company shall not discontinue service to any customer on a Friday, Saturday, Sunday, Public Holiday or on a day when the company is not open for business. Public Holiday shall refer to those holidays defined in the General Construction Law.

#### 13.Discontinuance of Residential Service - Special Procedures

The company must delay termination of service or, if service has already been terminated, must restore service for 30 days in the event that the occupants of the premises are blind, disabled, 62 years of age or older or 18 years of age or under, if a medical emergency exists, or where during the cold weather period (November 1 to April 15) the termination would affect the heating of the premises, if such termination or failure to restore service might cause the occupant to suffer serious impairment to health. The company may require appropriate documentation that such a condition exists before delaying the termination or restoring the service. In addition, the company may require that the customer make appropriate arrangements to pay any arrears on the account.

#### 14. Deferred Payment Agreements

In addition to the above circumstances, the company will consider granting customers reasonable payment terms in cases where a customer is threatened with termination of service, or where the company has issued a backbill to a customer. Any such agreement may require the customer to make a reasonable down payment, and to pay current bills when issued.