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..TXT: PSC NO: 218 GAS LEAF: 197.12
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Switching and Slamming

- v) If the information contained in the notification is incorrect, the customer must contact the Company within 5 calendar days of the receipt of the notification. If the customer notifies the Company the requested switch is not valid, the switch will not be made or will be reversed.

Notice Period Required and Switch Date

1. The request for a switch shall be submitted to the Company not later than 10 calendar days prior to the month service is to commence. For a 31 day month this will be on the 21st of the month, for a 30 day month this will be on the 20th of the month, for a 29 day month this will be on the 19th of the month and for a 28 day month this will be on the 18th of the month.

Frequency of Switches Allowed

1. There are no restrictions on the frequency of switches, except as may result from the notice period requirement or as may be specified in contracts between Marketers and customers, or as otherwise provided in the Company's requirements for bundled service as set forth in this Service Classification.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York