

..DID: 1087
..TXT: PSC NO: 4 GAS LEAF: 111
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 10/15/97 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 111 Effective 10/15/1997
RECEIVED: 07/22/97 STATUS: Cancelled EFFECTIVE: 10/15/97

GENERAL INFORMATION

22. RESIDENTIAL CUSTOMER PAYMENT AGREEMENT (Cont'd.)

DO NOT SIGN THIS AGREEMENT IF YOU CANNOT MEET ITS TERMS. CALL US TO DISCUSS YOUR NEEDS. IF YOU DO SIGN, AND FAIL TO COMPLY WITH THE TERMS, WE WILL TAKE STEPS TO DISCONNECT YOUR SERVICE.

SEE REVERSE SIDE FOR IMPORTANT INFORMATION ON YOUR RIGHTS AND OTHER SERVICES WHICH MAY BE AVAILABLE TO YOU.

Customer Signature _____ Date _____

Company Signature _____ Date _____

ASSISTANCE

IF YOU ARE UNABLE TO PAY THE TERMS OF THIS AGREEMENT, OR NEED HELP UNDERSTANDING OR MAKING THIS AGREEMENT, CALL US. IF FURTHER HELP IS NEEDED, YOU MAY CALL THE NEW YORK STATE PUBLIC SERVICE COMMISSION AT 800 342-3377, 8:30 a.m. UNTIL 4:30 p.m., MONDAY THRU FRIDAY.

RESIDENTIAL CUSTOMERS

PAYMENT AGREEMENT RULES

- P THIS AGREEMENT MUST BE FAIR AND MUST BE BASED ON YOUR ABILITY TO PAY
- P IF YOU ARE UNABLE TO PAY ON THESE TERMS, YOU SHOULD NOT SIGN THIS AGREEMENT. INSTEAD, CALL US OR COME TO OUR OFFICE.
- P IF YOU CAN SHOW FINANCIAL NEED, ALTERNATE TERMS WILL BE ARRANGED. DEPENDING ON YOUR CIRCUMSTANCES, A DOWN PAYMENT MAY NOT BE REQUIRED AND INSTALLMENTS MAY BE AS LOW AS \$10.00 PER MONTH.
- P THIS AGREEMENT CAN BE CHANGED IF YOUR ABILITY TO PAY CHANGES FOR REASONS YOU CANNOT CONTROL. IF A CHANGE IS NEEDED, PLEASE CALL US OR COME TO OUR OFFICE.
- P IF YOU ARE A RECIPIENT OF PUBLIC ASSISTANCE OR SUPPLEMENTAL SECURITY INCOME, YOU MAY BE ELIGIBLE FOR HELP IN PAYING YOUR UTILITY BILLS. IF SO, YOU MAY WISH TO CALL OR VISIT YOUR LOCAL SOCIAL SERVICE OFFICE.

WHAT HAPPENS IF PAYMENTS ARE NOT MADE

IF WE DO NOT RECEIVE THESE PAYMENTS ON TIME, WE CAN REQUIRE YOU TO SEND THE TOTAL AMOUNT OWED ON YOUR ACCOUNT. THE COMPANY WILL SEND YOU A NOTICE ALLOWING YOU 15 DAYS TO PAY BEFORE SERVICE IS TURNED OFF.

Issued By: Larry S. Brodsky, President, Pearl River, New York
(Name of Officer, Title, Address)