

..DID: 18770
..TXT: PSC NO: 15 ELECTRICITY LEAF: 157
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 06/01/02 SUPERSEDING REVISION: 0
STAMPS:
RECEIVED: 04/22/02 STATUS: Effective EFFECTIVE: 06/01/02

35. RETAIL ACCESS PROGRAM (Cont'd)

P. TERMINATION OF SERVICE (Cont'd)

(c) 1. (f) (Cont'd)

(9) failure to comply with other applicable requirements of the New York State Public Service Commission, including those in Opinion No. 97-5; Opinion and Order Establishing Regulatory Policies for the Provision of Retail Energy Services, issued May 19, 1997, in Case 94-E-0952; and, in the Order Clarifying Consumer Protections, issued October 25, 1996, in Cases 93-G-0932, et. al.

(g) where the Retail Supplier/Direct Customer fails to pay a bill or charge when due, does not pay the bill within ten (10) calendar days after being notified of the non-receipt of payment, and the available security is or will be insufficient to cover the amount of default.

2. Central Hudson may initiate the process to terminate a Retail Supplier/Direct Customer by providing the Retail Supplier/Direct Customer a notice (with a copy to the New York State Public Service Commission) that advises the Retail Supplier/Direct Customer that its right to switch additional customers is suspended immediately. The notice will also state that unless the stated cause for the termination is corrected within a designated period (not less than ten (10) calendar days) from the Retail Supplier's receipt of the notice, or the New York State Public Service Commission, or its designee, requires otherwise, the Retail Supplier's existing customers will be notified that the Retail Supplier will be terminated. The termination will take place no longer than fifteen (15) calendar days after the end of the designated period to cure the problem except that in cases of non-payment of invoices, the termination will take place at the end of the designated period. Termination of Direct Customers may be initiated by a similar notice stating that unless the identified cause is corrected within the designated period (e.g., not less than ten (10) calendar days), or the New York State Public Service Commission, or its designee, requires otherwise, the Direct Customer will no longer be

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York