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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
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GENERAL INFORMATION9. REFUSAL OR DISCONTINUANCE OF SERVICE (Cont'd.)9.14 RESTORATION OF SERVICE (Cont'd.)(A) Residential (Cont'd.)

(1) (Cont'd.)

- (iii) upon the direction of the Commission or its designee; or
 - (iv) upon the receipt by the Company of a commitment of a direct payment or written guarantee of payment from the Social Services district in which the residential customer resides; or
 - (v) where the Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.
- (2) The Company shall reconnect service, unless prevented by circumstances beyond its control or where a customer requests otherwise, to any disconnected residential customer not more than 24 hours after the above conditions of Section (A) of this section have been satisfied. Whenever circumstances beyond the Company's control prevent reconnection of service within 24 hours, service shall be reconnected within 24 hours after those circumstances cease to exist.

(B) Non-Residential

- (1) The Company shall reconnect service that has been disconnected solely for non-payment of bills and/or a security deposit within 24 hours of the non-residential customer's request for reconnection provided the Company has received the lawful reconnection charge, as well as any other applicable charges, fees, costs, disbursements or penalties due, and either:
- (i) the full amount of arrears and/or security deposit for which service was disconnected, and any other tariff charges billed after the issuance of the termination Final Disconnect Notice which are in arrears at the time reconnection is requested; or
 - (ii) the signing of a deferred payment agreement and the receipt of a downpayment, if required under the agreement.

Issued By: Larry S. Brodsky, President, Pearl River, New York
(Name of Officer, Title, Address)