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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 10/15/97 SUPERSEDING REVISION:
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GENERAL INFORMATION**9. REFUSAL OR DISCONTINUANCE OF SERVICE (Cont'd.)****9.14 RESTORATION OF SERVICE (Cont'd.)****(B) Non-Residential (Cont'd.)**

- (2) The Company shall reconnect service that has been disconnected solely for failure to provide access within 24 hours of the non-residential customer's request for reconnection, provided the non-residential customer has allowed access and has made a reasonable arrangement for future access.
 - (3) The Company shall reconnect service that has been disconnected solely for a tariff violation within 24 hours of the non-residential customer's request for reconnection and, at the Company's option, either receipt by the Company of adequate notice and documentation or a field verification that the violation has been corrected, provided, however, that any field verification shall be arranged within two business days of the non-residential customer's request or such later time as specified by the non-residential customer.
 - (4) If service has been disconnected for two or more independent reasons listed above, the non-residential customer must satisfy all conditions for reconnection before the Company shall reconnect service. The reconnection shall be accomplished within the time period applicable to the last condition satisfied.
 - (5) Whenever circumstances beyond the Company's control prevent reconnection of service within 24 hours of any of the events specified above, service shall be reconnected within 24 hours after those circumstances cease to exist.
- (C) A reconnection charge of \$9.00 shall apply when the above conditions are satisfied and the customer specifies service is to be re-established during normal business hours regardless of the time that service is actually re-established. For purposes of this section, normal business hours are 8:00 a.m. to 4:00 p.m. local time, Monday through Friday, excluding holidays.
- (D) A reconnection charge of \$21.00 shall apply when the above conditions are satisfied and the customer specifies service is to be re-established during other than normal business hours.
- (E) At the time the customer requests reconnection, the Company shall advise the customer of the reconnection charges, fully explaining under what conditions the higher charge will be made.

Issued By: Larry S. Brodsky, President, Pearl River, New York
(Name of Officer, Title, Address)