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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
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GENERAL INFORMATION

9. REFUSAL OR DISCONTINUANCE OF SERVICE (Cont'd.)

9.12 OTHER REASONS FOR DISCONTINUANCE OF SERVICE (Cont'd.)

- (G) If, during the term of the order dated October 26, 1971, as amended on December 14, 1971, of the Public Service Commission in Case 25766, a customer contravenes the section, "Supply of Additional Volumes to Existing Customers," the Company may apply to the Public Service Commission for an order authorizing the termination of all service to the customer and, upon receipt of an order, discontinue and refuse further service to the customer.
- (H) When there is no customer and the Company has provided advance written notice to the occupant stating its intention to disconnect service unless the responsible party applies for service and is accepted as a customer.

9.13 EMERGENCY DISCONNECTIONS

- (A) The Company may only suspend, curtail or disconnect service without notice when:
- (1) an emergency may threaten the health or safety of a person, surrounding area, or the Company's generation, transmission, or distribution systems;
 - (2) there is a need to make permanent or temporary repairs, changes or improvements in any part of the Company's system;
 - (3) there is a governmental order or directive requiring the Company to do so.
- (B) The Company shall, to the extent reasonably feasible under the circumstances, provide advance notice to those whose service will be interrupted for any of the above reasons.

9.14 RESTORATION OF SERVICE

(A) Residential

- (1) Where a residential customer's service is disconnected for nonpayment of bills, the Company reserves the right to refuse to furnish service to that residential customer at the same or any other location until:
 - (i) the Company receives the full amount of arrears for which service was disconnected as well as the applicable reconnection charge; or
 - (ii) the Company and the residential customer reach agreement on a deferred payment plan and the payment of a downpayment, if required, under that plan; or

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(Name of Officer, Title, Address)