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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 10/15/97 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 34 Effective 11/01/1997
RECEIVED: 07/22/97 STATUS: Cancelled EFFECTIVE: 10/15/97

GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.5 RENDERING OF BILLS (Cont'd.)

- (C) The Company shall explain any billing corrections to customers under the Commission's jurisdiction and furnish customers with the reasons for any cancellations and subsequent rebillings caused by estimated readings.
- (D) In case any meter for any reason fails to register the full usage of service by the customer for any period of time, and/or where circumstances indicate that the meters or service has been tampered with or service otherwise improperly obtained, the usage of service by the customer may be estimated by the Company on the basis of the best available relevant factors, and the customer billed accordingly.
- (E) Bills rendered to residential customers are due on presentment or three days after mailing.
- (F) The Company shall send each residential customer who lives in multi-family housing an annual notice informing him or her that no tenant may be billed for gas service or disconnected for failure to pay for gas service which is not used to provide service within the tenant's apartment, if the tenant has not consented to pay for such usage.

6.6 LATE PAYMENT CHARGE

- (1) The Company may impose a continuing late payment charge at the rate of one and one-half percent (1 1/2%) per month to the accounts of all customers except state agencies on:
 - (a) the balance of any bill for service, including budget bills and any unpaid late payment charge amounts applied to previous bills, which bill is not paid within 25 calendar days after the Billing Date;
 - (b) the amount billed for service used that was previously unbilled because service was being provided through tampered equipment, provided the Company can demonstrate either that the condition commenced since the customer initiated service or that the customer knew or reasonably should have known the original billing was incorrect; and
 - (c) the balance due under a non-residential deferred payment agreement except as defined in 6.12 (2)(B)(ii).

Issued By: Larry S. Brodsky, President, Pearl River, New York
(Name of Officer, Title, Address)