

..DID: 1031
..TXT: PSC NO: 4 GAS LEAF: 53
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 10/15/97 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 53 Effective 10/15/1997
RECEIVED: 07/22/97 STATUS: Cancelled EFFECTIVE: 10/15/97

GENERAL INFORMATION

9. REFUSAL OR DISCONTINUANCE OF SERVICE (Cont'd.)

9.2 FINAL DISCONNECT NOTICE (Cont'd.)

- (B) Except as provided in (3) below, a Final Disconnect Notice will not be issued or sent unless 120 calendar days have elapsed from the date payment was due, or the date given in a written notice to cure a tariff violation, or as provided in the regulation where the reason for disconnection is the failure to provide access.
- (C) A final Disconnect Notice for a non-payment may be sent on or after the date payment was due in the following circumstances:
 - (1) When any portion of the charge that the customer has failed to pay is for unmetered service that was supplied through tampered equipment;
 - (2) When the charge that a non-residential customer has failed to pay is the installment amount due under a deferred payment arrangement;
 - (3) When the Company has accepted a written waiver of a non-residential customer's rights not to be sent a Final Disconnect Notice in conjunction with a security deposit agreement.
- (D) A Final Disconnect Notice will not be sent while a complaint is pending before the Company or the Commission for non-payment of the disputed charges or for any other reason that is the subject of the complaint. However, a Final Disconnect Notice can be sent for non-payment of undisputed charges or for reasons not at issue in the complaint.

9.3 PHYSICAL DISCONNECTION OF SERVICE

(A) Dates and Times

- (1) The Company shall not disconnect service to any customer for non-payment of bills or for failure to post a required deposit, on a Saturday, Sunday, public holiday or day on which the main business office of the Company is not opened for business. For purposes of this section, the term "public holiday" refers to those holidays enumerated in the General Construction Law.

Issued By: Larry S. Brodsky, President, Pearl River, New York
(Name of Officer, Title, Address)