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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 10/15/97 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 13 Effective 10/15/1997
RECEIVED: 07/22/97 STATUS: Cancelled EFFECTIVE: 10/15/97

GENERAL INFORMATION

3. HOW TO OBTAIN SERVICE (Cont'd)

3.2 FORMER INDEBTEDNESS

- (A) If a former non-residential customer who is indebted to the Company attempts by some agency, relationship, or otherwise to obtain service, the Company reserves the right to refuse service until payment is made by such customer of all money due the Company. The Company will not be obligated to provide service to an applicant who owes the Company money for residential service provided to a prior account in his or her name unless:
- (1) the applicant makes full payment for residential service provided to any such prior account in his or her name; or
 - (2) the applicant agrees to make payments under a deferred payment plan of any amounts due for service to a prior account in his or her name; or
 - (3) the applicant has pending a billing dispute with respect to any amounts due for service to a prior account in his or her name and has paid any amounts required to be paid; or
 - (4) the applicant is a recipient of, or an applicant for, public assistance, supplemental security income benefits or additional state payments pursuant to the Social Services Law, and the Company received from an official of the Social Services district in which the applicant resides, or is notified by such an official that it is entitled to receive, payment for services due to a prior account in the applicant's name together with a guarantee of future payments to the extent authorized by the Social Services Law; or
 - (5) the Commission or its authorized designee directs the provision of service.
 - (6) The Company shall not be obligated to provide seasonal or short-term service to an applicant who fails to post a lawfully required deposit.
- (B) The Company shall be obligated to provide service to any applicant who meets the requirements of paragraphs (3.1) and (3.2) above within five business days of receipt of a completed oral or written application for service except as provided under Commission rule 11.3.
- (C) Upon acceptance by the Company of a customer's application for service and in each case upon the customer's compliance with all applicable rules, regulations, terms and conditions, as required for the availability and beginning of service under Service Classification applied for, the Company will supply service as may be required for the building or premises for which service is requested.

Issued By: Larry S. Brodsky, President, Pearl River, New York

(Name of Officer, Title, Address)