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..TXT: PSC NO: 218 GAS LEAF: 197.6.9  
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:  
STAMPS: Issued in Compliance with Order of PSC in C. 99-M-0631 dated 09/01/00.  
CANCELLED by Supplement 31 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 29  
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

SERVICE CLASSIFICATION NO. 11  
LOAD AGGREGATION (continued)

Alternative Billing Arrangements (continued)

Performance Standards

- (4) For the Marketer Single Bill Option, the Marketer must print and mail the single bill to the customer within one business day after receipt of the Company's Bill ready charges. The Marketer is responsible for applying the correct Company supplied charges to each customer account with 97% accuracy. For the Company's Single Bill Option, the Company is responsible for applying the correct Marketer supplied rate to each customer account with 97% accuracy and billing the account one business day after the meter read data becomes available.
- (5) For the Marketer Single Bill Option, the Marketer must accurately post payments to customer accounts with at least 97% accuracy and remit payments to the Company within one business day of receipt. For the Company's Single Bill Option the Company will purchase the Marketers Accounts Receivable with terms defined in the Billing Service Agreement.
- (6) The Marketer will be required to pay interest at the rate specified in the Billing Service Agreement for any delays in remittance.
- (7) The Marketer will be required to compensate the Company for any incremental costs incurred as the result of late or inaccurate posting of payments.
- (8) For the Marketer Single Bill Option the Marketer must bill, post and remit payments on the billing cycle dates established by the Company.
- (9) For the Company's Single Bill Option the Company will purchase the Marketer Accounts Receivable and provide an aging report as described in this Service Classification. The Company will pay interest as specified in the Billing Service Agreement for any errors or delays in the purchase of the receivables.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York