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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
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12.1 COMPETITIVE METERING

C. CUSTOMER ENROLLMENT (Cont'd)

- (c) once enrolled with an eligible MSP and MDSP, the customer or his MSP should contact Central Hudson's Supervisor of Customer Account Services to arrange for a switch of metering services. A Retail Access customer should also inform his Retail Supplier of his intention to obtain optional metering services;

D. SWITCHING REQUIREMENTS

- (a) Central Hudson requires the following of MSPs or customers with qualifying sites who wish to initiate competitive metering services:
 - 1. MSPs/customers must notify Central Hudson at least ten (10) calendar days prior to the desired meter switch date to make an appointment to swap meters;
 - 2. MSPs/customers should provide the customer name, service address, mailing address, account number and current Central Hudson meter serial number;
 - 3. MSPs/customers should identify the manufacturer and model of the meter intended to replace the Central Hudson meter;
 - 4. MSPs/customers should submit switching requests and pertinent information to Central Hudson's Director of Customer Choice Programs;
 - 5. Central Hudson will send confirmation of each switch request to the customer and the MSP within five (5) calendar days.
- (b) Notice Period Required and Switch Date (subject to revision upon conclusion of Case 98-M-0667, the EDI proceeding)
 - 1. The notice for a meter switch must be submitted at least ten (10) calendar days before the customer's regular meter reading date or the proposed date for a special meter reading;
 - 2. A special meter reading to initiate the switch of a customer may be arranged for a twenty (\$20) dollar fee (see below) if the regular reading would not occur on the 10th day after the notice;

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York