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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 2
INITIAL EFFECTIVE DATE: 07/10/01 SUPERSEDING REVISION: 1
STAMPS: Issued in Compliance with Commission Order in C. 99-M-0631 dated 5/18/
RECEIVED: 07/09/01 STATUS: Effective EFFECTIVE: 07/10/01

35. RETAIL ACCESS PROGRAM (Cont'd)

M. BILLING OF RETAIL SUPPLIER (Cont'd)

a) Invoices (Cont'd)

Central Hudson will bill customers for services requested directly by them unless their Retail Supplier requests those charges. The provisions described below relate only to retail access billing and collection services and charges to be paid by Retail Suppliers or Direct Customers.

(b) Invoice Payments

1. Terms of Payment

Bills are payable upon presentation and subject to late payment charges. Retail Suppliers/Direct Customers will pay the full amount stated in the invoice, without deduction, set-off or counterclaim, within twenty (20) calendar days from the date of the invoice transmittal. On the first day following the grace period, late payment charges at 1.5% per month will be applied to all overdue billed amounts, including arrears and unpaid late payment charges. Because a Retail Supplier/Direct Customer or utility may expect a speedy resolution of a complaint or dispute by the Department of

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York