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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 2

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## 41. RETAIL ACCESS PROGRAM (Cont'd)

## P. <u>TERMINATION OF SERVICE</u> (Cont'd)

- 7. Retail Suppliers may contest any suspension or proposed termination by use of the "Dispute Resolution Process" if that process is initiated in a timely manner.
- 8. Upon any termination of a Retail Supplier, the Retail Supplier will remain responsible for payment or reimbursement of any and all sums owed under the tariff or under any tariffs on file with the FERC, and service agreements relating thereto, or under any agreements between the Retail Supplier and Central Hudson. The Retail Supplier will also remain obligated to customers to the extent provided for in any contracts with them.
- 9. Upon receipt of a switch request from a subsequent Retail Supplier following the termination notice, Central Hudson will verify the intended switch with the customer in accordance with the Slamming Prevention Process, (e.g., Central Hudson will notify customers within five (5) calendar days of the switch request).
- (d) Termination of a Direct Customer

A Direct Customer may voluntarily terminate securing its own natural gas supplies by notifying Central Hudson of its intent to terminate acting as a Direct Customer and to switch to another supplier or to return to utility service in accordance with the "Switching Requirements". A Direct Customer may be involuntarily terminated for the reasons, and in the same manner, as a Retail Supplier would be terminated, to the extent applicable (see Section (c) above), except that notices to other customers are not required where the Direct Customer is a single customer.

- (e) Assignment of Retail Supplier Contracts
  - 1. A Retail Supplier may assign customer contracts to other eligible Retail Suppliers, and transfer the rights to serve those customers, provided that the Retail Supplier's contracts and disclosure statements clearly state that such assignments and transfers may occur. The assignment and transfer may be initiated upon submission of a notice to Central Hudson, the Public Service Commission and the Retail Supplier's customers at least fifteen (15) calendar days prior to the first day of the month. The notice to Central Hudson and the Public Service Commission will include a copy of the assignment

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York