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COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0

INITIAL EFFECTIVE DATE: 07/01/99 SUPERSEDING REVISION:

STAMPS: Issued in compliance with order in Case No. 99-G-0229 dated 6/24/99

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GENERAL INFORMATION (Cont.)

- (c) where there is a continued pattern of attempts to transfer retail customers without proper customer authorization (slamming).
- (d) where the FERC issues an order authorizing discontinuance of participation by the ESCO/Direct customer under the Company's open access transmission tariff; or
- (e) where a court of competent jurisdiction issues an order authorizing discontinuance of the ESCO/Marketer/Direct Customer; or,
- (f) where the New York State Public Service Commission has determined that the ESCO/Marketer is not eligible to sell natural gas to retail customers in the state, for reasons including:
 - (1) an ESCO/Marketer's failure to adhere to the policies and procedures described in its disclosure to customers;
 - (2) failure to comply with prescribed consumer protections;
 - (3) an unacceptably high volume of customer complaints;
 - (4) failure to comply with prescribed reporting requirements;
 - (5) failure to comply with oversight requirements;
 - (6) failure to apprise the New York State Public Service Commission of all material changes in the information in the applicant's initial filing;

. Issued by Robert J. Fani, Senior Vice President, Hicksville, NY