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COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0

INITIAL EFFECTIVE DATE: 07/01/99 SUPERSEDING REVISION:

STAMPS: Issued in compliance with order in Case No. 99-G-0229 dated 6/24/99

RECEIVED: 06/30/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION (Cont.)

2. ESCO/Marketer/Billing Agents can negotiate deferred payment arrangements or intercede on behalf of a customer on other related Company matters provided it can demonstrate that the customer has given it the authority to do so.
 3. ESCOs/Marketers must include a clear, plain language explanation of Billing Agency and its implications in their standard contract/disclosure statements, if such an arrangement is to be offered.
 4. ESCOs/Marketers must distribute annually, to each customer, the "Summary of Customer Rights Notice", and to each gas customer, the "Annual Gas Safety Notice", which will be provided, in bulk, by the Company.
- B. Where the Company and the ESCO/Marketer elect a Billing Agency arrangement, the Company must comply with the following requirements.
1. The Company must provide the ESCO/Marketer with the "Summary of Customer Rights Notice" and the "Annual Gas Safety Notice", in bulk, for distribution by the ESCO/Marketer to customers annually.
 2. The Company should incorporate bill messages regarding a customer's specific bill (e.g., messages regarding adjustments, level billing plan) into the billing information transmitted electronically.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY