

..DID: 9286
..TXT: PSC NO: 1 GAS LEAF: 119.13
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 07/01/99 SUPERSEDING REVISION:
STAMPS: Issued in compliance with order in Case No. 99-G-0229 dated 6/24/99
RECEIVED: 06/30/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION (Cont.)

All free information must be available at the time requested or as prescribed by the Company's tariff herein until EDI mechanisms are functional. If additional information (as defined above) is requested a response must be provided within 5 calendar days of the request, either supplying the requested information, specifying when such information will be provided, or advising that such information does not exist.

All historical customer information obtained from the Company by an ESCO/Marketer must be kept confidential and not disclosed to others, unless otherwise authorized by the customer. All other customer information, such as account numbers (and any passwords used, if applicable), telephone numbers and service addresses shall also be kept confidential and not disclosed to others, unless otherwise authorized by the customer.

The Company may not disclose a customer's billing, usage and credit history to an ESCO/Marketer if that customer has notified the Company, in writing, that such information should not be disclosed or, for credit history information, has not provided written authorization for its release. The information may thereafter be disclosed to an ESCO/Marketer only with the customer's written authorization.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY