

..DID: 13581
..TXT: PSC NO: 218 GAS LEAF: 197.6.14
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in Compliance with Order of PSC in C. 99-M-0631 dated 09/01/00.
CANCELLED by Supplement 31 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 29
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Alternative Billing Arrangements (continued)

Bill Content

- a. The Company's portion of the single bill shall be clearly distinguished from the Marketer charges. Regardless of the entity selected by the customer to render the single bill, the following data elements shall be displayed on the Company's portion of a single bill for all bills.
- (1) The Company name and telephone number to call (at the Company) for billing inquires regarding the Company's charges;
 - (2) The customer's name, service address, mailing address, service classification and account number;
 - (3) The date the most recent payment was received or the date through which any payments have been credited, and the debit or credit balance carried over from the prior bill, if any;
 - (4) The amount of any late payment charge applied during the current billing cycle;
 - (5) An explanation of how (or where) the bill may be paid; and
 - (6) Messages and information pertinent to the service being provided, such as the initial, or modifications to, terms of deferred payment or budget billing plans, disconnect notices, public safety notices, etc.
- b. Regardless of the entity selected by the customer to render a single bill, the following data elements shall be displayed on the Company's portion of a single bill for Metered Service Bills:
- (1) The indices being used to calculate the bill, whether they are based on an actual reading of the meter, approved remote meter, a customer provided reading, or are estimated, and if estimated, the reason therefore;

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York