..DID: 13578 ..TXT: PSC NO: 218 GAS LEAF: 197.6.11 COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0 INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: STAMPS: Issued in Compliance with Order of PSC in C. 99-M-0631 dated 09/01/00. CANCELLED by Supplement 31 effective 05/31/01 Suspended by order in Case 99-M-0631. See suppl. No. 29 RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01 SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (continued)

Alternative Billing Arrangements (continued)

Dispute Resolution Process

a. Any dispute/complaint between the Marketer or the Company that may result in connection with an alternative billing arrangement shall be handled in accordance with the Dispute Resolution Process set forth in this Service Classification subject to the terms of the Billing Service Agreement between the parties. Billing Service Agreements between the parties that govern the provision of services other than those described in the Billing Functions and Company Purchase of Accounts Receivable sections of this Service Classification shall not be subject to the Dispute Resolution Section of this Service Classification.

Creditworthiness Requirements if the Marketer is the Billing Entity

a. In the event the Marketer is the billing entity, the Creditworthiness Standards set forth in this Service Classification will apply.

Company Purchase of Accounts Receivable

For the Company Single Bill Option, the Company will purchase the account receivables of the Marketer under the terms and conditions set forth in the Billing Service Agreement.

a. The Marketer agrees to sell, and the Company agrees to purchase, all Accounts Receivable of the Marketer, as billed by the Company.