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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 2  
INITIAL EFFECTIVE DATE: 04/18/00 SUPERSEDING REVISION: 1  
STAMPS: Issued in Compliance with Order in C. 97-G-1380 Dated December 21, 199  
RECEIVED: 04/17/00 STATUS: Effective EFFECTIVE: 04/18/00

**41. RETAIL ACCESS PROGRAM** (Cont'd)

C. SWITCHING REQUIREMENTS (Cont'd)

(e) Special Meter Reading Fees

a date other than the customer's regularly scheduled meter reading date. Central Hudson requires at least ten (10) calendar days advance notice before a special meter reading.

(f) Verification of Accounts

Ten (10) business days prior to the first day of the month, Central Hudson will provide the Retail Supplier a listing of the Retail Supplier's customers to be served during the month. The Retail Supplier will need to notify Central Hudson within three (3) business days as to any changes or corrections to their list of customers.

(g) Levelized Payment Billing Adjustments

A "Levelized Payment Billing" customer's payment obligation will be adjusted by Central Hudson on the customer's switch date as required to reflect changes in service. The adjustment will be applied to the customer's next bill.

D. CUSTOMER INFORMATION

At the request of a customer or his authorized Retail Supplier, Central Hudson will provide up to twenty-four (24) months of historical metered usage information and total historic billed amounts at no charge. The provision of such historical information at no charge shall be limited to twice in a twelve (12) month period. Thereafter, such information will be provided upon request for a fifteen (\$15) dollar fee. Each twelve (12) month block (or fraction thereof) of available additional history will be provided for a fifteen (\$15) dollar fee;

(a) Historical Information by Account

Usage history and billing information will be available in the conventional manner from Central Hudson: anyone with Internet access can obtain current ( twenty-four months) usage history, free via [www.cenhud.com](http://www.cenhud.com); those without Internet access should contact Customer Services or Central Hudson's Supervisor of Customer Account Services to request hardcopy by FAX or mail. The following pertains to requests for hardcopy of historical data:

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York