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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 2
INITIAL EFFECTIVE DATE: 04/18/00 SUPERSEDING REVISION: 1
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41. RETAIL ACCESS PROGRAM (Cont'd)

D. CUSTOMER INFORMATION (Cont'd)

(a) Historical Information by Account (Cont'd)

five (5) calendar days after we have credited the fee to Central Hudson's accounts. If history beyond twenty-four months is unavailable, we will refund the fee;

6. All historical customer information obtained from Central Hudson by a Retail Supplier must be kept confidential and not revealed to others, unless authorized by the customer. All other customer information, such as account numbers (passwords, if applicable), telephone numbers and service addresses must also be kept confidential and not revealed to others, unless authorized by the customer;
7. Any request for hardcopy of a Retail Access customer's records by a third party will automatically trigger a postcard mailing that identifies the requestor to the customer.

(b) Current Billing Information for Retail Suppliers

Data needed to bill Retail Access customers is available to authorized Retail Suppliers and Direct Customers the Central Hudson website:

www.cenhud.com/ic_esco/icesco.htm.

(c) Deliverability Demand Components

Customers taking service under Service Classification Nos. 6, 12 or 13 will be assigned deliverability demand billing determinants. Each customer's bill will include charges related to the deliverability demand billing determinants. The billing determinants represent the estimated allocation of Peaking Service, Propane Service, Storage Service and Pipeline Capacity which will be needed to meet the customers' estimated peak day delivery requirements. All billing determinants are customer specific and are estimated by CHG&E. Retail Suppliers can request a specific customer's billing determinants from Central Hudson's Supervisor of Customer Account Services.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York