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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 3  
INITIAL EFFECTIVE DATE: 01/13/00 SUPERSEDING REVISION: 2  
STAMPS:  
RECEIVED: 12/13/99 STATUS: Effective EFFECTIVE: 01/13/00

### GENERAL INFORMATION

#### 25. NEW DELIVERY CUSTOMER REQUIREMENTS: (CONT'D)

##### C. Service Fees, Deposits or Other Requirements

- (1) All fees, deposit requirements, or other charges as identified in PSC No. 90 Gas, or superseding issues thereof, will apply to the initiation of service to New Delivery Customers.

#### 26. SWITCHING REQUIREMENTS - NON-DAILY METERED CUSTOMERS:

##### A. Initiating a Service Switch

- (1) A Marketer may notify the Company of a Customer's request to switch from the Company's sales service or to switch Marketers, by providing the Company with the Customer's unique identifier(s).
  - (a) The notice must be submitted at least ten (10) calendar days prior to the Customer's switch date and contain all required information as detailed in Gas Transportation Operating Procedures Manual.
  - (b) All switches will occur on the first of the calendar month. The Company will estimate the Customer's usage for purposes of billing and balancing during the period in which a switch occurs. Marketer/Aggregation Pool Operator related charges will be based on these estimates.
- (2) The Company shall acknowledge receipt of the switch notice within five (5) calendar days.
- (3) Switch requests will be verified in accordance with Section 28.A. of this Schedule.
- (4) Each switch request will be deemed a Voluntary Switch unless the Marketer and/or the Customer can provide information to establish an Involuntary Switch. Any discrepancies regarding the voluntary or involuntary nature of an individual Customer's switch may be addressed by the appropriate process for disputes.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)