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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/00 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 12/01/99 STATUS: Effective EFFECTIVE: 02/01/00

**14. METER READING, ESTIMATED BILLS AND BACKBILLING** (Cont'd)

B. Estimated Bills (Cont'd)

3. No Access Procedure - Nonresidential Customers (Cont'd)

c. (Cont'd)

- (5) no more than \$100.00 per building or premises will be added to any single bill of the access controller even though more than one meter is located there.
- (6) the Company may, at its discretion, suspend temporarily the issuance of no access notices and/or penalties under this subsection if the access controller contacts the Company and provides a legitimate reason for postponing the provision of access; provided, however, that such suspension may not be utilized in the case of any account that is billed for demand charges and in no event for more than 90 calendar days.

C. Backbilling

1. Residential

If no actual reading is obtained after bills representing six months or three billing periods of estimated bills, whichever is greater, have been rendered, the Company shall send a notice to the customer or to the person who controls access to the meter, offering a special appointment for a meter reading both during and outside of business hours.

Where the Company has submitted an estimated bill or bills to a residential customer that understates the actual amount of money owed by such customer for the period when estimated bills were rendered by more than 50 percent or one hundred dollars (\$100), whichever is greater, the Company shall notify the customer in writing that he or she has the right to pay the difference between the estimated charges and the actual charges in regular monthly installments over a reasonable period that shall not be less than three months.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York