

..DID: 10793
..TXT: PSC NO: 15 ELECTRICITY LEAF: 64
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/00 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/01/99 STATUS: Effective EFFECTIVE: 02/01/00

14. METER READING, ESTIMATED BILLS AND BACKBILLING (Cont'd)

C. Backbilling (Cont'd)

2. Nonresidential Accounts (Cont'd)

b. Limitations on Backbill Rendering (Cont'd)

- (2) The Company will not upwardly revise a backbill unless the first backbill explicitly stated that the Company reserved the right to do so, the revised backbill is rendered within 12 months after the Company actually became aware of the circumstance, error or condition that caused the underbilling, and
 - (a) the customer knew or reasonably should have known that the original billing or the first backbill was incorrect; or
 - (b) new information shows that the first backbill was incorrect.
- (3) The Company shall render a downwardly revised backbill as soon as reasonably possible and within two months after the Company becomes aware that the first backbill was excessive.
- (4) The Company shall not render a backbill for any underbilling when the reason for the underbilling is apparent from the customer's service application, or could have been revealed in a service application and the Company failed to obtain and retain one.

c. Limitations on Backbilling Period

- (1) When the failure to bill at an earlier time was due to Company deficiency, the Company shall not bill a customer for service rendered more than 12 months before the Company actually became aware of the circumstance, error or condition that caused the underbilling, unless the Company can demonstrate that the customer knew or reasonably should have known that the original billing was incorrect.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York