

..DID: 9995
..TXT: PSC NO: 88 GAS LEAF: 50.10
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0
STAMPS: Issued in compliance with Commission order in case 98-M-1343 dated 09/
RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99

GENERAL INFORMATION

24. BILLING AND COLLECTION SERVICES AND CHARGES:

A. Invoices

- (1) Invoices will be issued to Marketers/Pool Operators/Aggregation Pool Operators/Direct Customers monthly for Imbalances, extraordinary customer data provided on request, Special Meter Reading charges, adjustments to prior invoices, and other services provided at the request of the Marketer/Pool Operator/Aggregation Pool Operator /Direct Customer.
- (2) Services that are directly requested by a Customer, that may also be charged to the Customer, will be billed directly to the Customer unless the Customer's Marketer requests that it be billed instead. The provisions described below in Sections B. through G. relate only to billing and collection services and charges to be paid by Marketers/Pool Operators/ Aggregation Pool Operators/Direct Customers.

B. Terms of Payment

- (1) Invoices are payable upon presentation and are subject to late payment charges.
- (2) Marketers/Pool Operators/Aggregation Pool Operators/Direct Customers shall pay the full amount stated in the invoice, without deduction, set-off or counterclaim, no more than twenty (20) calendar days from the date of the invoice transmittal.
- (3) On the first day following the grace period, late payment charges at the rate of one and one-half percent (1.5%) per month will be applicable to all overdue billed amounts, including arrears and unpaid late payment charges.
- (4) Invoices will not be suspended as a consequence of a complaint filed.
- (5) The Company and a Marketer/Pool Operator/Aggregation Pool Operator/Direct Customer may, by mutual agreement, develop customized billing and collection arrangements.
- (6) All claims that invoices are not correct must be made in writing and postmarked no later than three (3) months after the date the disputed invoice was rendered.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY

(Name of Officer, Title, Address)